1. I want to become certified. Where do I start?
   To begin the WPATH GEI Certification process, you must complete the GEI Certification Intent Form and submit this, along with your CV and License, through the WPATH Certification Web Platform. You can also submit your Elective Hours, Listening Hours, and Mentorship Hours through the Web Platform. If you have already completed any WPATH GEI Courses these will be counted automatically towards your Certification requirements.

2. How do I upload documents using the WPATH Certification Web Platform?
   Members can access the WPATH Certification Web Platform by logging into their WPATH member accounts and clicking on the Certifications tab, or going to https://www.wpath.org/certifications. New Qualification Records are added under the “Qualifications” tab in this portal; for detailed instructions with screenshots, please click here.

3. How long do I have to be a WPATH member in order to become certified?
   To become WPATH GEI certified, you must be a WPATH member in good standing for at least 2 years at the time of taking the exam. This can be in process concurrently with your course requirement completion.

4. How do I complete the 15 hours Foundations Course requirement?
   To complete your foundations requirement, you must attend any WPATH GEI Foundations Course. The Foundations Course is offered at standalone GEI Core Curriculum Conferences as well as WPATH and USPATH Symposium Pre-Courses. When dates and locations are confirmed for these courses, information will be posted on our website here. Upon completing the Course, your Certification requirement will be automatically fulfilled in the Web Platform. If you attended the GEI Foundations Course and do not see the requirement recorded in your account, please contact jamie@wpath.org.

5. How do I complete the Advanced Coursework requirement?
   To complete the Advanced Course requirement, you need to take the WPATH GEI Advanced Medical Course or Advanced Mental Health Course, depending on your specialty, as well as one of our Advanced Workshops (Planning & Documenting, Child & Adolescent, Ethics, etc.)

6. How do I complete the 10 Elective hours?
   The 10 Elective Hours outside of WPATH Core Curriculum can be completed with both WPATH Certified Courses and other accredited professional courses in the field that show a mapping back to the Core Competencies. If you have questions about whether a specific course will count towards this requirement, please contact jamie@wpath.org. Elective Hours can be submitted through the WPATH Certification Web Platform.

7. What qualifies as Listening Hours?
   The 5 additional hours listening to voices of the transgender and gender non-binary communities can be completed by attending town halls and community-focused sessions at WPATH conferences, other community-led conferences and workshops, local community events, and listening to/watching community-led and community-focused online content. Please note that online
listening can fulfill a maximum of 2 hours towards this requirement. If you have any questions about whether a specific event or video will count towards this requirement, please contact jamie@wpath.org.

8. **How do I document credits earned outside of WPATH trainings?**
   Please submit your registration and/or accreditation documents from each of the courses, workshops, etc. that you have attended by uploading them through the WPATH Certification Web Platform as “Elective Hours.” Members on the path to WPATH GEI Certification need to submit 10.0 hours of Elective Credit.

9. **When can I begin working with a mentor?**
   WPATH members on the path to certification can begin working with a WPATH GEI SOC7 Certified Mentor at any point in the certification process, after they have submitted their GEI Certification Intent Form in the WPATH Certification Web Platform.

10. **How do I get connected with a mentor?**
    WPATH members on the path to certification can fulfill the 10-hour mentorship requirement by arranging mentorship with a WPATH GEI SOC7 Certified Mentor. You can view the Directory of WPATH GEI SOC7 Certified Mentors here.

11. **Is there a cost associated with mentorship?**
    The cost associated with the 10-hour mentorship requirement for members on the path to certification varies depending on geographical location, specialty, and experience, but has a median rate of **$150/hour** for one-on-one mentorship. Please reach out directly to one of our WPATH GEI SOC7 Certified Mentors to arrange your mentoring hours and fees.

12. **When will I be eligible to take the test?**
    WPATH members on the path to certification are not eligible to take the test until they have completed all other WPATH GEI certification requirements including be a member of WPATH in good standing for 2 years, be licensed and board certified, and complete all of the outlined coursework and 10-hours of mentorship. Click here to review all WPATH GEI Certification Requirements.

13. **Is the exam open book?**
    Yes, the book is taken online and open-book, we expect you to use the SOC7 as your guide as you take the exam.

14. **Is the exam timed?**
    The Certification Exam will be offered 3-4 times per year, with a 3-week window to complete the exam. You can complete the exam in one sitting or save and come back to complete, but the exam must be completed within the 3-week window. So, you have 3 weeks to take the exam.

15. **Is there a study guide for the exam?**
    The Standards of Care version 7.

16. **Is the exam available online or in person?**
    The exam is presented in an online format and is open-book.
17. **How is the test scored?**
The test is scored electronically, you must answer 75% of the questions correctly to pass the exam.

18. **Is there a cost associated with the exam?**
No, there is no cost for the exam at this time.

19. **How do I register for the exam?**
Once we have documentation that you have completed all pieces of the certification process, and we confirm that you have been a member in good standing for at least 2 years, you will receive an email with the dates of the exam and a follow up email inviting you to take the exam which will include the link to do so.

20. **What happens if I don’t pass the exam?**
If you do not pass the exam, you will be given another opportunity to do so the next time the exam is offered.

21. **How many attempts do I have to take the exam?**
You will be given a second opportunity to take the exam, if you do not pass on your second attempt, your exam results will be sent to the GEI Committee for review and follow up.

22. **After I become certified, how can I list this on my professional profiles/websites?**
After successfully completing and passing the WPATH GEI Certification Exam, you are a WPATH GEI SOC7 Certified Member.

23. **After I have completed all requirements and passed the exam, how do I maintain my certification?**
24. **WPATH GEI SOC7 Certified Members must remain WPATH members in good-standing, and complete 20 hours of WPATH approved transgender, transsexual and gender non-binary health related continuing education (CE) requirements every two years. Ongoing CME Hours for Certified Members can be submitted in the [WPATH Certification Web Platform](https://wpath.org/certification).

25. **If I am a WPATH GEI SOC7 Certified Member, how do I upgrade my certification to an SOC8 Certified Member once this is released?**
Once SOC8 is published by WPATH, we will be creating an SOC8 Certification exam for SOC7 Certified Members to complete that addresses any new changes. Each SOC7 Certified Member will be required to pass the SOC8 exam to become an SOC8 Certified Member.

26. **How can people see who is a WPATH GEI Certified Member? Is there a directory?**
You can use WPATH’s [Find a Provider](https://wpath.org/find-a-provider) search tool on the WPATH website to identify WPATH Members who are WPATH GEI Certified Members by clicking on the box that says “Only Show Certified Providers.” Any members who are WPATH GEI Certified Members will have an **SOC7 Certified** tag beneath their name.